Quarterly Progress Report

Quarter ending September 30, 2002

Grant Number: 801246

Services provided to local governments, owners, managers and operators of rural utility systems and projects.

Services provided consist of staff training for managers and clerks in recordkeeping and utility management, ordinance assistance, user agreements and rate setting. We provide utility management training on five levels.

Progress on training and education of the Contractor's Rural Utility Business Advisor.

The areas that most need training and education are and continue to be recordkeeping and business management. The TCC/RUBA has a good understanding of what needs to be done to have a successful utility, but less of an understanding of recordkeeping and bookkeeping.

Understanding constraints of cities, unincorporated and village entities and how they operate within the framework of local government is a whole body of work in itself. This is an area that needs a lot of work.

The incumbent resigned for personal reasons to return to Togiak in July and this position was not advertised earlier. It is now being advertised.

Status on the "partnering" approach effectiveness and suggestions for improvement.

The working relationship itself is what it should be.

Staff from both TCC and the state coordinate very closely. We comment and advise on the community plans before they are finalized. We aim for quarterly coordination meetings and share a travel calendar.